

Cancellation

- The full amount of the tour fee will be refunded if the booking is canceled ten (10) days prior to the start of the experience/tour.
- 75% of the tour fee will be refunded if the booking is canceled three to seven to ten (7 - 10) days prior to the start of the experience/tour.
- 50% of the tour fee will be refunded if the booking is canceled twenty four to seventy three to seven (3 - 7) days prior to the start of the experience/tour.
- No refund will be provided if the booking is canceled less than three (3) days prior to the start of the experience/tour.

Refund

- Convenience fees is non-refundable and will be deducted from the paid amount.
- All refund will be processed within seven (7) working days.
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Child Policy

- Children of 4 - 10 years of age shall be charged 50% of the cruise fee.